

IT Definitions

The IT Plan will be the governing instrument for all activities related to the deployment of IT services, systems, software and support requirements by Liberty Energy. The IT Plan will contain, but not be limited to, Liberty's (a) technology selection process, (b) vendor selection/management process, (c) security compliance process, (d) hardware/software migration planning processes, (e) comprehensive software/hardware testing program and (f) performance evaluation process. The IT Plan – and the processes subordinate to it – represents general responsibilities that Liberty Energy will bear and will serve as the “baseline” for evaluating Liberty Energy's IT capital expenditures and operating expenses in the future.

The IT Migration Plan will be a companion document to the IT Plan and will serve as the governing instrument for the transfer of all IT services, systems, software and support National Grid employs on behalf of Granite State Electric and Energy North. The IT Migration Plan will contain, but not be limited to, Liberty's detailed (a) schedules for each application transfer, (b) comprehensive test plans and schedules for each application transfer, (c) roles and responsibilities of National Grid, Liberty Energy and Liberty Energy's suppliers and providers, (d) a change management process to govern all modifications to the application software set, the provisioning methods, the selected suppliers and providers and (e) an issues management/remediation process to resolve differences between the involved parties. The IT Migration Plan – and the processes subordinate to it – represents the principle mechanism for the NHPUC Staff to monitor IT transition activities, manage its participation in the migration process and moderate the expectations of the affected parties.